

Digicel Roaming

A Quick Roaming Guide For You!



How to make calls?

It's simple and easy!

When abroad, you can make calls back home, local calls or even call a third country! You're connected anytime, anywhere!

Just follow the steps

: [+] [country code] [phone number]

How to select a network

Your phone will automatically look for networks to use based on how strong their signals are. But, if you'd like to use a specific network and its services, you can choose your own one manually:

1. "Select Network" or "Network Selection";
2. "Settings" or "Manual Selection" and choose the network;
3. The phone may take some time to select a network, it's normal!

Choosing networks is free and you can change them whenever you want!

How to send SMS?

A SMS is always an easy and quick way to be in touch with your family or your work team.

To send a SMS while abroad your just need to enter "+" followed by country code and mobile number.

For example, to send an SMS to a UK mobile number enter:

[+] [44] [mobile number]

Will my mobile work?

Different phones work in different countries and, depending on your plan – prepaid or postpaid – the countries that your phone will work in may be different too. Always check our roaming partners before your travel!

To find out if your phone will work in the country you're visiting, all you have to do to is answer a couple of questions:

1. Where are you going?
2. Is my mobile's frequency compatible to the operators I might be using in this country?

How to access your Voicemail?

To listen to Voicemail messages whilst roaming call:
+ 1 876 380 0003

Yes, it's that easy!

Be aware that messages left in your voice mail will be charged as international calls. If you don't want this to happen, please remove your Call Forwarding service calling our Customer Care.



www.digicelgroup.com

Customer Care + 1 876 380 ROAM

Important Notes:
